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(71) Applicant (for all designated States except US): **METSO PAPER, INC.** [FI/FI]; Fabianinkatu 9 A, FI-00130 HELSINKI (FI).

(72) Inventors; and

(75) Inventors/Applicants (for US only): **LANNES, Petteri** [FI/FI]; Timontie 9, FI-05400 JOKELA (FI). **TIITTA, Jari** [FI/FI]; Kaivolantie 13, FI-04500 KELLOKOSKI (FI). **PYÖTSIÄ, Jouni** [FI/FI]; Niittyranta 1 A 2, FI-00930 HELSINKI (FI). **PITKÄNEN, Tatu** [FI/FI]; Lähteenkuja 1 B 27, FI-04400 JÄRVENPÄÄ (FI). **LACKMAN, Kaarlo** [FI/FI]; Jäkäälantie 6, FI-04400 JÄRVENPÄÄ (FI). **PEKKARINEN, Timo, M.** [FI/FI]; Tasanteenkatu 12, FI-33610 TAMPERE (FI).

(74) Agent: **FORSSÉN & SALOMAA OY**; Berikinkatu 2, FI-00100 HELSINKI (FI).

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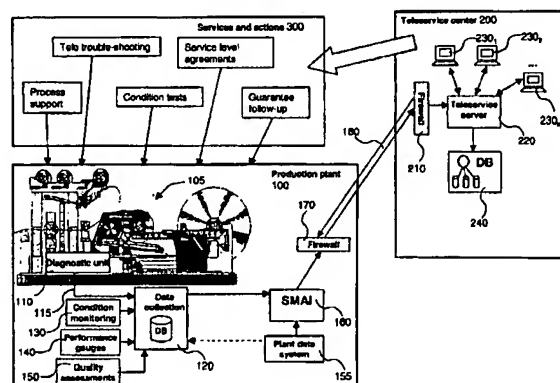
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(54) Title: METHOD AND SYSTEM IN THE MAINTENANCE OF MACHINES, PROCESSES, AUTOMATION SYSTEMS AND EQUIPMENT RELATING TO PAPERMAKING



(57) Abstract: The invention concerns a method and system in the maintenance of machines, processes, automation systems and equipment relating to papermaking. The machine relating to papermaking is located at a production plant (100), which is equipped with a plant data system (155), and wherein a teleservice connection (189) based on a data communication link is arranged between the production plant (100) and a teleservice center (200). The condition, state and/or performance of the machine units and/or processes and/or automation systems of the production line at the production plant are monitored by monitoring system's, such as condition monitoring systems (130) and/or performance measuring systems (140) and/or quality assessment systems (150) and diagnostic units (110), in order to recognise emergency situations. In the method according to the invention an automatic service process is started in an emergency situation based on the signals given by the monitoring systems. The system according to the invention comprises means for bringing about the automatic service process.

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B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)

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Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practical, search terms used)

EPO-Internal, PAJ, WPI Data

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	US 2002/052715 A1 (MAKI KARI M) 2 May 2002 (2002-05-02)	1,3,10, 12-20
Y	the whole document	2,4-9,11
Y	EP 0 599 606 A (XEROX CORPORATION) 1 June 1994 (1994-06-01)	2,4-9,11
A	abstract	1,3,10, 12-17
	column 5, line 29 - line 46 column 6, line 48 - column 8, line 29 column 10, line 40 - column 11, line 36	
A	PATENT ABSTRACTS OF JAPAN vol. 013, no. 471 (P-949), 25 October 1989 (1989-10-25) & JP 01 184599 A (MITSUBISHI HEAVY IND LTD), 24 July 1989 (1989-07-24) abstract	1-4,10, 12-15



Further documents are listed in the continuation of box C.



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Name and mailing address of the ISA

European Patent Office, P.B. 5818 Patentlaan 2
NL - 2280 HV Rijswijk
Tel. (+31-70) 340-2040, Tx. 31 651 epo nl,
Fax: (+31-70) 340-3016

Authorized officer

Salvador, D

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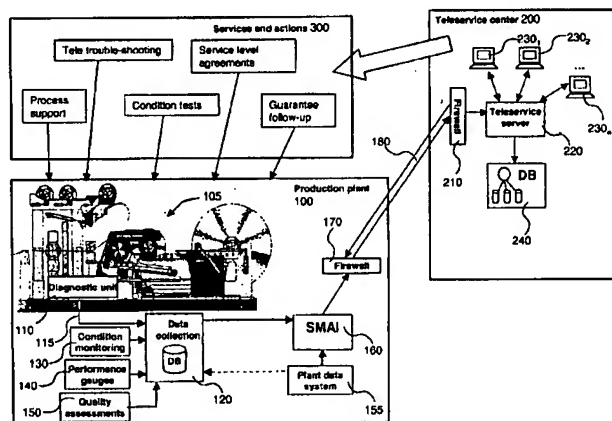
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